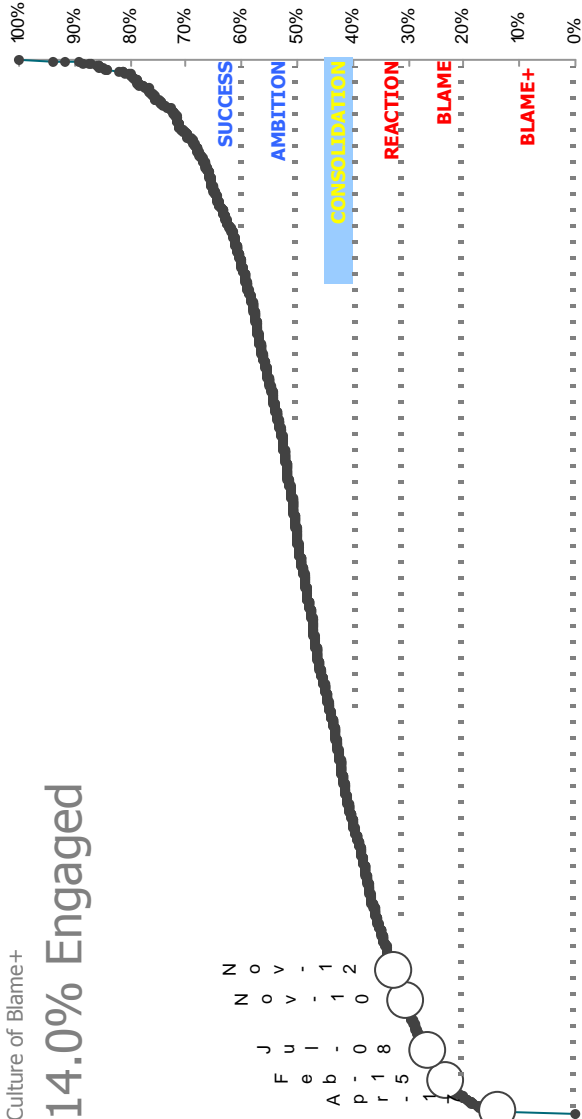


What is our Type of Culture?

Fire Brigade (ESA)

Culture of Blame+

14.0% Engaged



History for Type of Culture (Where available)

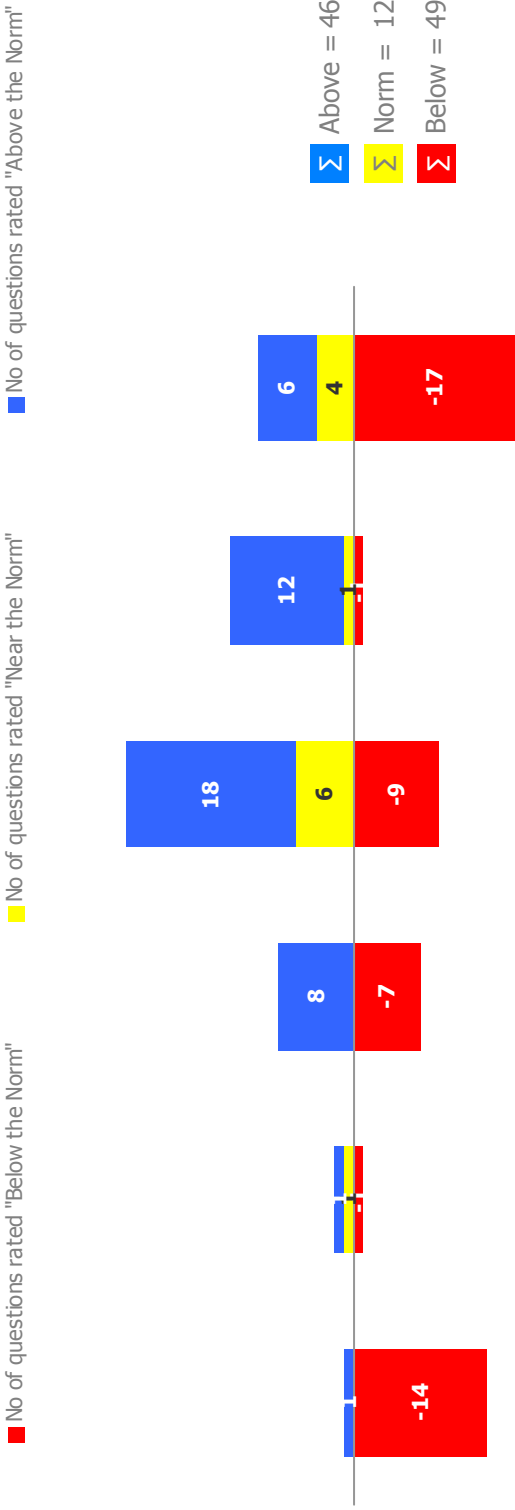
%Age Engaged + Swinging Voter + Disengaged with ToC

Apr 2017	14%	+ 29%	+ 57%	Blame+
Feb 2015	23%	+ 39%	+ 38%	Blame
Nov 2012	33%	+ 43%	+ 24%	Reaction

How do we compare against all the Benchmarking Norms?

The number of questions that rated above or below the Benchmarking Partner Norms for:

Workforce



Engaging Our People Our Identity Our Values Risk@Work Our Leadership Landscape Our Practices

What are our Net Promoter Scores?

I would recommend my organisation to a friend or family member as... a good place to work.

I would recommend my organisation to a friend or family member as... the best choice if they required the type of service we provide.



NET PROMOTER SCORE (NPS)

-2.2 34.8% 37.0%
+58.7 72.8% 14.1%



% Promoters % Detractors

Is the organisation a "Truly Great Place to Work"?



On balance, the organisation is a "truly great place to work".



On balance, the organisation is not a "truly great place to work".

57% 43%

Which questions rated the strongest against the Norms?

Attribute	Your Rating	Benchmarking Norm
The organisation retains quality staff.	69%	39%
The organisation provides a team-oriented environment.	82%	52%
If I observed an employee not demonstrating the ACTPS Values I would... Discuss with them the behaviour and how it was inconsistent with the ACTPS Values.	88%	60%
Each person that I work with has a clear understanding about what they are accountable and responsible for.	74%	50%
My manager... Clearly communicates to me what they expect from me.	88%	66%

What are some areas for improving?

Negative Respondents (n=)	This list of attributes shows the number of respondents who either Disagree or Strongly Disagree with the question/statement as asked on the survey.
86	There is high trust in Senior Directorate Executive.
68	Change in the organisation = Better things to come for me.
66	People are very optimistic about the organisation's future.
63	There is a strong sense of success and achievement - 'Things are getting better all the time'.
62	There is a strong sense of purpose and direction.

How much have we changed?

